

26th July 2021

Dear Valued Customer and Business Partner

We are writing to make you aware we were notified on 24th July 2021 that a dnata staff member who attended their shift on Thursday 22 July 2021 (1400-1930) at our T2 Matraville site tested positive for Covid-19. The team member is currently in isolation following NSW health advice and the facility has undergone a deep clean.

NSW Health have advised dnata staff on shift during that time are considered a close contact and have been stood down from work whilst they follow NSW Health directions. If you have a concern that your drivers or staff attended the site during this period please contact NSW health for further information.

Our T2 facility will operate on a reduced capacity until 05th Aug 2021. Our BCP is to redirect some of the morning inbound traffic via our T1 & T3 facilities. We are still committed to ensure we deliver optimal service to ensure our customers can function at an optimal level.

The safety of our staff, customers, suppliers and the broader community is our number one priority. We are fully committed in following health advice to ensure our workplaces have the necessary controls in place to ensure the safety of all stakeholders.

A reminder that it is mandatory for all visitors to check into our facilities via the NSW app by scanning the QR code.

“Fast access to accurate and complete electronic records helps NSW Health to quickly alert people who may have been in contact with a person with COVID-19 while visiting your business or organization”

Please feel free to contact us for any additional information.

Regards



Keith Filander Ramp and Cargo Manager



Australia

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